

## Safety First. Moving with Worldwide Move Management during Covid-19

Worldwide Move Management is working hard to help protect your health and well-being. We have adopted the preventive steps recommended by the Public Health Agency of Canada (PHAC) and the US Centers for Disease Control and Prevention (CDC) for containing the coronavirus (COVID-19).

This includes monitoring the health of our employees, in-home surveyors and service partners and we have implemented measures to ensure the safety of all customers. These include:

- In-house surveyors wearing protective gloves and masks and practicing safe distancing at all times during the survey
- As an alternative to in-house surveys, we offer a virtual survey option which means that a surveyor does not need to visit your home. Surveys can be completed via FaceTime, WhatsApp or Skype utilizing Personal Electronic Devices such as smart phone or tablets
- Our Move Managers contacting all customers prior to the move day to ascertain possible health risks relating to Covid-19 and exposure to all concerned
- Although regrettable, packing crews will not greet and introduce themselves to customers with the normal handshake. They will practice safe distancing and will also sanitise regularly during the pack and move
- All trucks will be cleaned thoroughly and sanitised before each move and high touch areas will be wiped down and sanitised

It is our aim to get through these unusual times by working together, however, if you have any questions or concerns with regard to our Covid-19 safety policy, please call the phone numbers on our website or email us at <a href="mailto:info@worldwidemovemanagement.com">info@worldwidemovemanagement.com</a>

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